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Error Message: Your Password Must Be at Least 18770 Characters and Cannot Repeat Any of Your Previous 30689 Passwords

Article ID: Q276304

Last Reviewed:
April 23, 2001

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Provided by
[Microsoft Product Support Services](#)

The information in this article applies to:

- Microsoft Windows versions 2000, 2000 SP1 Professional
- Microsoft Windows versions 2000, 2000 SP1 Server
- Microsoft Windows versions 2000, 2000 SP1 Advanced Server

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- Yes
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 Did not apply

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SYMPTOMS

If you log on to an MIT realm, press CTRL+ALT+DELETE, click **Change Password**, type your existing MIT password, and then type a new, simple password that does not pass the dictionary check in Kadmind, you may receive the following error message:

Your password must be at least 18770 characters and cannot repeat any of your previous 30689 passwords. Please type a different password. Type a password that meets these requirements in both text boxes.

Note that the number of required characters changes from 17,145 to 18,770 with the installation of SP1.



RESOLUTION

A supported fix is now available from Microsoft, but it is only intended to correct the problem described in this article and should be applied only to systems experiencing this specific problem. This fix may receive additional testing at a later time, to further ensure product quality. Therefore, if you are not severely affected by this problem, Microsoft recommends that you wait for the next Windows 2000 service pack that contains this fix.

To resolve this problem immediately, contact Microsoft Product Support Services to obtain the fix. For a complete list of Microsoft Product Support Services phone numbers and information about support costs, please go to the following address on the World Wide Web:

<http://support.microsoft.com/directory/overview.asp>

NOTE: In special cases, charges that are normally incurred for support calls may be canceled, if a Microsoft Support Professional determines that a specific update will resolve your problem. Normal support costs will apply to additional support questions and issues that do not qualify for the specific update in question.

The English version of this fix should have the following file attributes or later:

Date	Time	Version	Size	File name
03/08/2001	06:43p	5.0.2195.3351	331,536	Msgina.dll

STATUS

Microsoft has confirmed this to be a problem in the Microsoft products that are listed at the beginning of this article.

MORE INFORMATION

For additional information about how to install Windows 2000 and Windows 2000 hotfixes at the same time, click the article number below to view the article in the Microsoft Knowledge Base:

[Q249149](#) Installing Microsoft Windows 2000 and Windows 2000 Hotfixes

Additional query words:

Keywords : kbWin2000PreSP2Fix kbWin2000PreSP3Fix
Issue type : kbbug
Technology : kbwin2000AdvServSearch kbwin2000Ssearch kbwin2000ProSearch
kbWinAdvServSearch kbWin2000AdvServSP2 kbWin2000AdvServSP1

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